

Privacy Policy – The Browns Hospitality Services, LLC

Effective Date: June 05, 2025

1. Introduction

The Browns Hospitality Services, LLC (“BHS,” “we,” “our,” or “us”) values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your information in compliance with applicable federal and state laws, including but not limited to the California Consumer Privacy Act (CCPA), the General Data Protection Regulation (GDPR) where applicable, and other relevant privacy regulations in the United States.

2. Information We Collect

We may collect the following types of information when you interact with us via our website, lead forms, email, or business activities:

- Full Name
- Email Address
- Phone Number
- Company Name
- Job Title and Role
- Service Interests or Inquiries
- Other information you voluntarily provide

3. How We Use Your Information

We use the collected data for the following lawful purposes:

- To provide and manage services you request
- To respond to inquiries and provide customer support
- To send service-related communications
- To improve our website, services, and client experience
- To comply with legal and regulatory obligations

4. Sharing and Disclosure of Your Information

We do not sell your personal information. We may share your data with trusted service providers, partners, or regulatory bodies under the following conditions:

- With your explicit consent
- To third-party service providers acting on our behalf under confidentiality agreements
- When required by law, legal proceedings, or government requests

5. Data Security

We take appropriate administrative, technical, and physical safeguards to protect the confidentiality and integrity of your personal information. However, no method of data transmission or storage is 100% secure, and we cannot guarantee absolute security.

6. Your Rights

You have the right to access, correct, or delete the personal information we hold about you. You also have the right to withdraw consent or object to certain data uses. To exercise these rights, contact us at:

Email: dasha.brown@thebrownschs.com

7. Cookies and Tracking Technologies

We may use cookies and similar technologies to enhance your experience on our website. You may choose to disable cookies through your browser settings, but some features of our website may not function properly without them.

8. Changes to This Policy

We reserve the right to update this Privacy Policy at any time. Changes will be posted on this page with an updated effective date. Your continued use of our services constitutes your acceptance of those changes.

9. Contact Information

If you have any questions about this Privacy Policy, please contact us at:

The Browns Hospitality Services, LLC

Email: dasha.brown@thebrownschs.com

Phone: 832-202-8068